

Appendix H Agency Water Code

prevent backflow.

- (d) The owner of any premises on or for which check valves or other protective devices are installed shall maintain, repair and replace these devices, and shall inspect them for water tightness and reliability at least once per year in accordance with the regulations of the California State Department of Health Services. Such inspection documentation must be provided to the Agency annually. The Agency may require more frequent inspections if, upon inspection, the device fails, or where it has been determined that the hazard justifies more frequent testing and/or inspections. (Revised March 11, 2004 - Resolution No. 2004-16)
- (e) Double-check valves and other protective devices may be inspected and tested for water tightness by the Agency when it is suspected that the device may not be operating properly or the owner has not provided proof of compliance with this Section. If the inspection cannot be made without undue difficulty because of an obstruction or other interference, the customer will be notified and requested to either correct the condition or have the inspection made at his own expense and witnessed by the Agency. The Agency shall bill the owner for its costs for such inspection which bill shall be paid within thirty (30) days after its date. Interest shall accrue at the legal rate on any delinquent amount.
- (f) Service to any premises may be discontinued if it is found that dangerous or unprotected cross-connections exist, or if any defect is found in the check valves or other protective devices. Service shall not be restored until such defects are corrected at the customer's expense and applicable Agency service restoration charges have been paid as set forth in Rate Schedule UN-3(c). (Revised March 11, 2004 - Resolution No. 2004-16)
- (g) Inspection and testing shall be performed by a State certified backflow prevention device inspector. A list of certified inspectors will be made available to the owner by the Agency.

Section 2.18 Prevention of Ground Wire Attachments.

The Agency is not responsible for providing an electrical ground through water service equipment. Accordingly, customers are cautioned not to attach any ground wiring to plumbing which is or may be connected to Agency service equipment. The customer shall be liable for any damage to Agency property resulting from a ground wire attachment.

Section 2.19 Voluntary Water Conservation.

The Agency promotes an ongoing voluntary water conservation program in order to

ensure that water resources available to the Agency are put to a reasonable beneficial use and that the benefits of the Agency's water supply and service extend to the largest number of persons. Each customer of the Agency is urged to install devices to reduce the quantity of water to flush toilets and to reduce the flow rate of showers. Each customer is further urged to adopt such other water use and reuse practices and procedures as are feasible and reasonable. The Agency, at its sole discretion, may make available, for use in each residence receiving water service from the Agency, a water saving kit containing the following:

1. A device(s) for reducing toilet flush water requirements;
2. A device(s) for reducing shower flow rates;
3. A dye tablet or tablets for determining if a toilet tank leaks;
4. Other water conservation devices approved by the Agency from time to time; and
5. Other instruction and device installation information pertinent to conservation of water.

Section 2.20 Mandatory Water Conservation.

In order to conserve the Agency's water supply during a drought or other emergency for the greatest public benefit with particular regard to domestic use, sanitation, and fire protection, the following regulations and restrictions on the delivery and use of water from the Agency shall take effect upon a declaration of a drought or other emergency by the Board or its designee:

Residential, Commercial and Public Authority Customers.

All customers shall reduce consumption by that percentage amount stated in the Board's drought or emergency declaration. Where appropriate, achievement of percentage reductions shall be determined by the Agency by comparing the customer's prior year's seasonal usage with the seasonal usage during the year of the drought or other emergency. In order to reduce consumption to the appropriate levels, the Board may determine in its drought or emergency declaration that customers shall comply with the following:

1. Discontinue watering lawns and gardens or any other irrigation between the hours of 9:00 a.m. and 7:00 p.m. In addition, the watering of lawns and gardens or any other irrigation which results in gutter, patio, driveway, walk or street flooding or other run-off shall be prohibited. Unattended watering shall be prohibited.
2. Washing of cars, boats, trailers or other vehicles by a hose without an automatic shut-off valve or by use of water directly from faucets or other outlets shall be prohibited.
3. The emptying and refilling of existing indoor and outdoor

swimming pools and hot tubs shall be discontinued.

4. There shall be no washing of sidewalks, walkways, driveways, patios, parking lots, tennis courts or other hard-surfaced areas by hose or by use of water directly from faucets or other outlets.
5. Customers shall utilize water conservation kits that may be distributed by the Agency or other water utilities.
6. Applications for service connections for new construction shall be granted upon condition that water shall be used for only interior purposes and shall not be used for lawn or garden watering or any other irrigation use for the duration of the drought or emergency.
7. Operation of decorative fountains shall be prohibited.
8. Sewer flushing with fresh water shall be prohibited.
9. Restaurants shall serve water to customers only upon request.
10. The use of water for scenic and recreational ponds and lakes, except for the minimum amount required to support fish life, shall be prohibited.

Industrial Customers.

Industrial customers shall reduce water use to the lowest possible amount that will allow continued operation. Conservation measures to be taken shall be reviewed on an individual basis; and reductions in consumption shall be established on an individual basis.

Canal and Ditch Customers.

All customers shall observe the above rules where appropriate and consistent with the Board's drought or emergency declaration, the following additional rules:

1. All irrigation service customers entitled to take one miner's inch of water constant flow shall be limited to one-half miner's inch. Customers entitled to take one-half miner's inch shall be limited to one-fourth miner's inch.
2. All irrigation service and other customers using more than one miner's inch shall reduce their consumption of water by 50 percent.

3. All customer receiving tanks shall be float-controlled; and receiving tanks and other facilities, including but not limited to pipes, shall be in proper condition to eliminate leakage and waste of water.
4. Water deliveries to resale customers serving metered accounts and water deliveries to resale customers serving unmetered accounts shall be reduced by those percentages stated in the Board's declaration of drought or other emergency.
5. In reducing water consumption, customers shall use irrigation practices that conserve water.
6. During the term of mandatory water conservation requirements, new applications for only irrigation water service shall be denied.
7. All new service applications for ditch water intended to be treated by the customer and used for domestic purposes shall be metered.

Enforcement.

Violations of mandatory water conservation requirements shall result in the following enforcement measures :

1. First violation: written warning that a further violation will result in possible water restrictions.
2. Second violation: Agency shall restrict customer's water service by inserting a device to reduce the customer water flow by the required reduction; and such restriction shall be removed only after a one-week period has elapsed, and upon payment by the customer to Agency of the applicable Service Call Fee.
3. Third violation: Agency shall restrict the customer's water service by inserting a device to reduce the customer's water flow by the required reduction; and said device shall remain in place for the duration of the drought or emergency. Prior to removal of the device the customer shall pay to the Agency the applicable Service Call Fee.

Variances.

Variances may be granted from any of the above regulations and restrictions upon application in writing stating in detail the reason therefor.

Section 2.21 Control Valve.